

FAQs for Closure of RHBIB Kota Bharu
Soalan Lazim Penutupan RHBIB Cawangan Kota Bharu

1. When will be the effective date of the branch closure?

The effective date is 01 July 2026

Bilakah tarikh penutupan cawangan berkuatkuasa?

Tarikh penutupan cawangan berkuatkuasa pada 01 Julai 2026

2. I am currently served by Dealer's Representative / Registered Representative at Kota Bharu Branch. Can I still be using my current trading account to trade?

Yes, you may continue trading as usual. Your account will be migrated to RHB Investment Bank Kuala Terengganu or Kuantan Branch Office effective 01 July 2026.

Address :	RHB Investment Bank Kuala Terengganu 1 st Floor, 59 Jalan Sultan Ismail, 20200 Kuala Terengganu, Terengganu Malaysia
Person In Charge :	Siow Sau Woon
Telephone number :	012-9007749
Should you have further enquiries, please contact RHBIB Kuala Terengganu Branch Operations Team at 09-6261816.	

Address :	RHB Investment Bank Kuantan No. 12, Ground Floor, 1 st Floor & 2 nd Floor, Jalan Putra Square 1, Putra Square, 25300 Kuantan Pahang Malaysia
Person In Charge :	Sam Sook Mey
Telephone number :	012-9383100
Should you have further enquiries, please contact RHBIB Kuantan Branch Operations Team at 09-5173811.	

Wakil Peniaga / Wakil Berdaftar semasa saya adalah dari Cawangan Kota Bharu. Adakah saya masih boleh menggunakan akaun perdagangan yang sama?

Ya, anda masih boleh menjalankan aktiviti perdagangan seperti biasa. Akaun anda akan dipindahkan ke RHB Investment Bank Cawangan Kuala Terengganu atau Kuantan berkuatkuasa pada 01 Julai 2026.

Alamat :	RHB Investment Bank Kuala Terengganu 1 st Floor, 59 Jalan Sultan Ismail, 20200 Kuala Terengganu, Terengganu Malaysia
Penanggungjawab :	Siow Sau Woon
Nombor Telefon :	012-9007749
Sebarang pertanyaan, sila hubungi Jabatan Operasi RHBIB Cawangan Kuala Terengganu di talian 09-6261816.	

Alamat :	RHB Investment Bank Kuantan No. 12, Ground Floor, 1 st Floor & 2 nd Floor, Jalan Putra Square 1, Putra Square, 25300 Kuantan Pahang Malaysia
Penanggungjawab:	Sam Sook Mey
Nombor Telefon:	012-9383100
Sebarang pertanyaan, sila hubungi Jabatan Operasi RHBIB Cawangan Kuantan di talian 09-5173811.	

3. **Am I required to do anything arising from the closure of Kota Bharu Branch?**

No action is required from your end. You can continue to trade as usual. If there is any change to your servicing Dealer's Representative / Registered Representative, you will be notified via email or letter prior to the account migration.

Adakah saya perlu melakukan apa-apa tindakan berikutan penutupan Cawangan Kota Bharu?

Tiada tindakan yang anda perlu lakukan. Anda boleh terus menjalankan aktiviti perdagangan seperti biasa. Sekiranya berlaku sebarang perubahan kepada Wakil Peniaga / Wakil Berdaftar anda, anda akan dimaklumkan melalui emel atau surat sebelum pemindahan akaun dilaksanakan.