

RHB TradeSmart

Contact Update Guide for Web and Mobile Application

Group Retail Equities and Futures



Contact Update (Web)

3. Select **“My Account information”** tab.
4. Check the box **“I wish to change my contact details”**.
5. Enter your latest **Mobile No./Tel. No. or Email**.
6. Then enter your **Trading PIN** and **Mother’s Maiden Name**. Finally click **“Update”** to complete the process.

My Account Information Subscriptions & Access PIN & Password

EDIT MY ACCOUNT

I wish to change my contact details

Username

Name

Mobile 0123456789 ✓

Tel No (Office) 0312345678 ✓

Email ebroking@rhbgroup.com ✓

AI-generated content

Please confirm the change in contact details above by keying in your Trading Pin and Mother's Maiden Name

Trading PIN Mother's Maiden Name

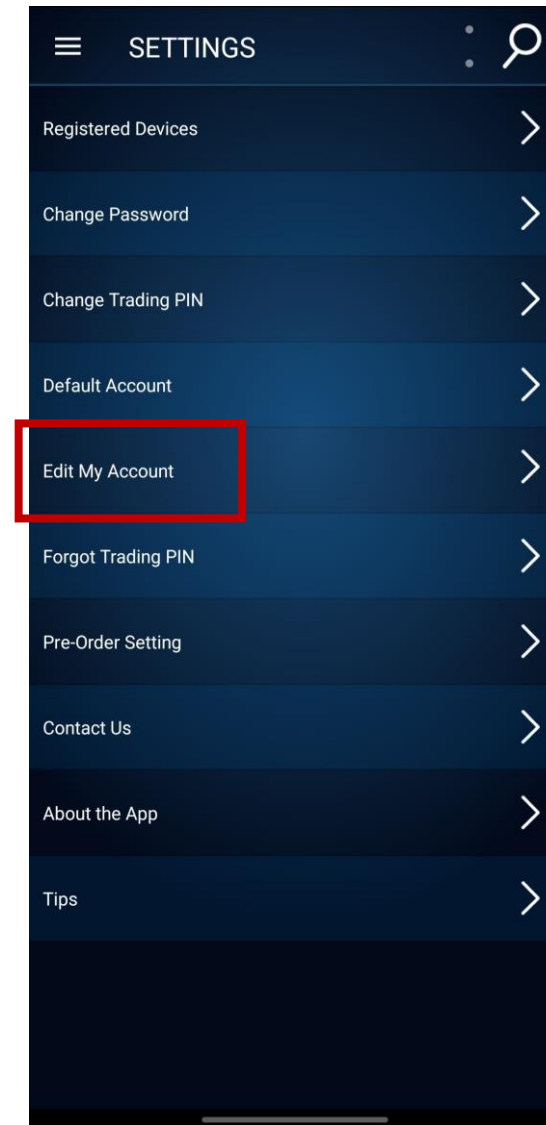
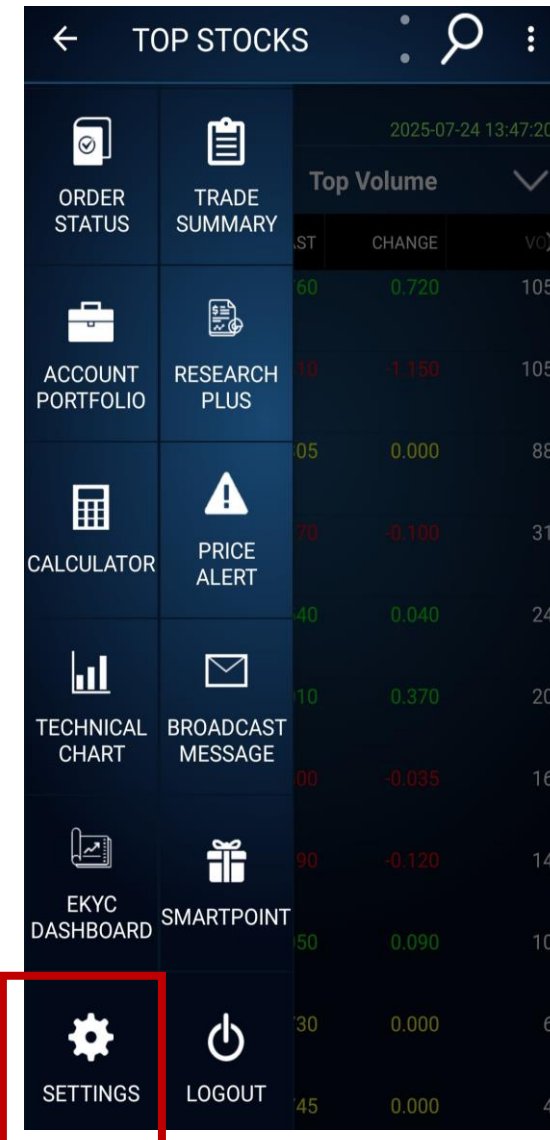
••••• ✓ Jane Smith ✓

I/We authorize RHBIB to update my/our latest particulars, including email address, mobile number, and other relevant information, in both RHBIB's internal systems and the Bursa Malaysia Depository CDS system. I/We understand that the updated information may be disclosed by RHBIB to its agents, service providers, and sub-contractors, as necessary for the efficient operation of account maintenance and related services. This consent shall remain valid until revoked by me/us in writing, and any such revocation must be accepted by RHBIB. Until such revocation is accepted, RHBIB is authorized to continue updating and disclosing the information as described herein. I/We release RHBIB from any loss or liability arising from or in connection with the authorization provided herein, including but not limited to the disclosure and update of account information. I/We acknowledge that RHBIB is not liable for any consequences that may arise due to the accuracy and completeness of the information provided by me/us.

Check the checkbox to update your contact details. UPDATE

Contact Update (Mobile Application)

1. Login to **RHB TradeSmart (mobile app)**.
2. Tap the **Menu (≡)** located at the **top left corner** of the screen
3. Scroll down and tap **“Settings”**
4. Tap **“Edit My Account”**.



Contact Update (Mobile Application)

5. Check the box “I wish to change my contact details”.
6. Enter your latest **Mobile No./Tel. No.** or **Email**.
7. Then, provide your **Trading PIN** and **Mother’s Maiden Name** and tap “**Submit**” to confirm the changes.

EDIT MY ACCOUNT

Username

Name

I wish to change my contact details

Mobile
0123456789

Tel No (Office)
0312345678

Email
ebroking@rhbgroup.com

E-Invoice Consent

YES NO

Note: Daily Statement/Contract Note will continue to be sent to you as per current practice.

Tax Identification No (TIN)
SG1234000000

Sales and Service Tax (SST)

Please confirm the change in contact details above by keying in your Trading Pin and Mother’s Maiden Name

EDIT MY ACCOUNT

Tax Identification No (TIN)
SG1234000000

Sales and Service Tax (SST)

Please confirm the change in contact details above by keying in your Trading Pin and Mother’s Maiden Name

Trading PIN
.....

Mother’s Maiden Name
Jane Smith

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Submit

Thank you

